



SYSTEMS AUTOMATION & MANAGEMENT PTY LTD.

QUALITY POLICY

Call 086 1000 SAM (726)

Systems Automation and Management Pty Ltd will consistently provide products and services that meet or exceed the requirements and expectations of all our customers and our stakeholders. We will at all times actively pursue meeting all our quality objectives and continually improve the performance of our quality management system in line with the context of our organisation and our strategic direction. SAM commit to meet all our compliance obligations, including ISO 9001 requirements, as well as applicable imposed legal, statutory, regulatory and other requirements.

Our quality policy will be communicated, understood and applied throughout our organisation.

Claudio Agostinetta
Managing Director

The Managing Director of **Systems Automation and Management** has formulated the quality policy, which is reviewed on an annual basis to ensure its continual relevance and suitability. The policy is explained and discussed at the general orientation training given to all new employees and has been reviewed with all current employees. All employees are expected to know what the quality policy means to them as it affects their job or position within the company. The policy is posted in prominent locations throughout the facility.